



GoConnect FAQs

What is GoConnect?

GoConnect is an employee app that provides real-time Bunge news and updates from our locations around the world – anytime, anywhere. For the first time, all employees have the ability to connect with their global colleagues, like and comment to join the conversation and post their own content.

Can I access GoConnect while at work?

Safety and your direct team deliverables should always come first while at work. Please ensure you are following site rules for where/when you are able to access a mobile device.

Do I have to use GoConnect?

You are not required to use GoConnect. Downloading, using and allowing notifications for GoConnect is voluntary and optional but a great way to stay connected with Bunge news and resources.

Are there guidelines to govern behavior in the app?

Our Bunge Values guide the actions each of our employees take every day in fulfilling our purpose. These values also guide our actions on the GoConnect app. Please use the GoConnect app to stay aware of Bunge news and info and share your positive comments, likes and great questions.

Opinions may be expressed, but any comment or content that is not in line with Bunge's culture and values, [Code of Conduct](#) or [Communications Policy](#) may be removed.

Visit <https://bunge.com/goconnect> for more information on "Do's and Don'ts" when engaging on GoConnect.

DOWNLOADING AND LOGGING IN

Can I download GoConnect if I don't have a Bunge-issued phone?

Yes! GoConnect can be downloaded both to Bunge-issued or personal smartphones.

How do I download and login to GoConnect?

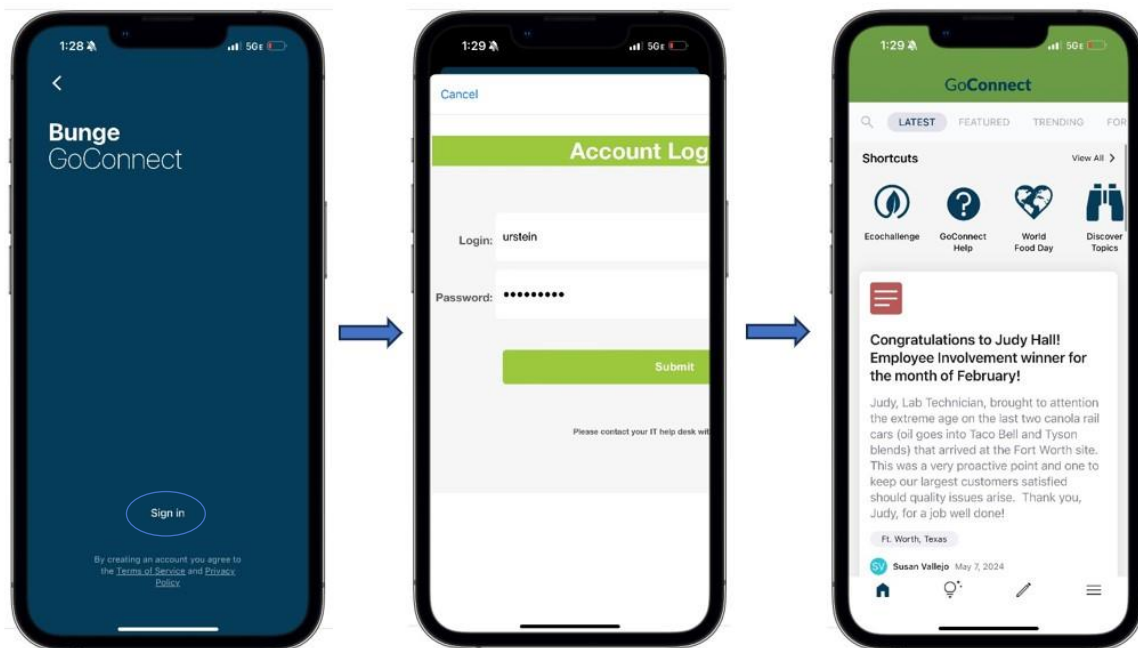
If you have Bunge Windows login credentials and a Bunge email address, visit <https://bunge.com/goconnect> for download links to Google Play and the App Store. Please note the app is unlisted and will not appear on the App Store without a direct link.

Download the Bunge GoConnect app and log in with your Bunge Windows username and password you use to log on to your computer.

If you do not have a Bunge email address and no Bunge Windows login credentials, you first need to enroll using the Bunge MyAccess application. You will receive a letter from your manager or HR partner with an individualized QR code that will take you to the MyAccess app. You will be asked to provide a personal email address and create a password. MyAccess will email you a Bunge username, which you will use to log in to GoConnect along with the password you created. If you have not received the letter, please ask your HR partner or supervisor.

What username and password do I use to access GoConnect?

If you are a wired employee with a Bunge email address and Windows login credentials, use the same Windows username and password you use to log on to your computer to log into GoConnect. After you log in the first time, you can set up FaceID so you do not have to log in every time you visit the app.



If you are a non-wired employee without a Bunge email address and no Windows login credentials, use the username and password combination you set up during the MyAccess enrollment process.

Why do I need to enroll in the Bunge MyAccess app if I don't have a Bunge email or Windows login credentials?

Enrolling in the Bunge MyAccess app using the unique QR code you have received from your HR Partner or supervisor will generate a Bunge username and link it to the password you create. This will allow you to log into GoConnect and other Bunge apps.

Where can I find my enrollment key?

Your manager or HR partner should have a letter for you with a unique QR code that will take you to the MyAccess app with your enrollment key built in. If you did not receive a letter, ask your manager or HR Partner. Please do not share or use anyone else's QR code or enrollment key. Each key is unique for each employee.

How much does it cost to get the GoConnect app?

The GoConnect app is free to all Bunge employees.

GOCONNECT FEATURES AND FUNCTIONALITY

How do I discover and join topics?

When in the GoConnect app, click the “stack menu” icon at the bottom right of the screen.



Select Discover and follow topics to get news and announcements from Bunge locations all over the world.. You can follow as many topics as you’d like.

Can I publish content to GoConnect?

Yes! Users can submit their own content to share good news, highlight best practices, promote local events and updates and connect with their global colleagues.

Can I direct message my colleagues from GoConnect?

The GoConnect app does not have a direct message functionality. However, you can contribute to threaded comments found below most items in GoConnect. Comments must be in line with the Bunge Code of Conduct and communication policy guidelines.

Is GoConnect content available in multiple languages?

Yes! Most content can be translated into over 40 languages using the translate button in the app, allowing users to read posts from their colleagues at Bunge locations around the globe. Visit the [AWS Translate](#) site for more information about supported languages.

How is GoConnect different from the BungeConnect global portal?

There are three big differences.

1. The BungeConnect portal is only available to about 70% of Bunge’s employees – those with a Bunge email address and Windows login credentials. The GoConnect app is available for ALL Bunge employees to download and use.
2. In addition to providing all colleagues globally with a place to read the latest Bunge news and updates, the GoConnect app allows employees to post their own content, engage with their colleagues and stay up to date with facilities from around the world. BungeConnect is still the platform to access resources and applications needed to do your job at Bunge.
3. BungeConnect portal is not available on mobile devices, whereas the GoConnect app is a mobile first platform built for mobile devices. GoConnect is another way you can stay up to date with Bunge news and resources.

Should I enable push notifications? If so, how?

Enabling push notifications on the GoConnect is not required, but it is a good idea to be alerted when important messages are shared with you.

GOCONNECT AND YOUR PERSONAL PRIVACY

Will downloading GoConnect give Bunge access to my personal information and data on my phone?

Bunge will NOT have access to data on your phone outside of the app. Specific employee data (employee number, Bunge email address, Bunge work location, department) may be collected to support functionality of the GoConnect app. The company will not be able to monitor your location. Bunge does not collect personal email addresses on the GoConnect app.

Where can I read the Privacy Policy and Terms and Conditions for GoConnect?

The Privacy Policy and Terms and Conditions are always available on the GoConnect login page and in the settings page if you are logged in to the GoConnect app.

GOCONNECT AND USE OF WI-FI, PERSONAL DATA PLANS, PERSONAL TIME

Will I get compensated for the time or data I use while on GoConnect?

No, using GoConnect is voluntary. Since the app's data usage is minimal, there will be no stipend or compensation for using it.

Can I use Bunge Wi-Fi when using the app at work?

Any rules and regulations concerning the use of Bunge Wi-Fi and use of smart phones in your region or facility must be followed.

Technical Questions

Where can I find support for GoConnect?

For technical support, contact your local IT Service Desk. For help understanding how GoConnect works, visit the GoConnect Help Topic or send your questions to GoConnectSupport@Bunge.com.

What are the system or phone OS requirements to use the GoConnect app?

The most up to date information about browser and system requirements can be found here: [Supported Browsers and System Requirements – Firstup](#). As a best practice, always update your Bunge and/or personal device with the latest system updates to ensure the GoConnect app works well and all security upgrades are made.

How do I reset my password if I forget it?

If you are a wired employee (with a Bunge email address and Windows username and password), you must use your Bunge Windows username and password to access GoConnect. If you are a nonwired employee (without a Bunge email address and without a Windows username and password), you will have set up a username and password when you enrolled in MyAccess.